

SER Medicaid Importer FAQ

Question	Answer
Is the purpose of this solely to see if students are Medicaid eligible?	Yes, the purpose is to provide a way for school districts to determine which students are Medicaid eligible in light of LDH turning off the current ftp process.
Is the match searching for all students or only sped students?	Any student may be matched, students do not have to be in SER to be matched.
How many students can we search at one time?	Files must be 15 MB or less in size.
Does the SER security officer for the district, grant rights to Related Services/Medicaid Matching importer?	The security coordinator in each LEA grants rights. If a school district has a specific SER security coordinator, they could provision rights.
We use a third party company for Medicaid billing, will our district need to make a SER account for them?	Local security coordinators may give their vendor access to this portion of SER if they choose. A person with only the SMI_Medicaid_Importer role will only be able to access this feature and will not be able to access any other features in SER.
When is the "live" date we can start using?	March 3, 2020
Will there be a way to search history (monthly) of when a student is eligible or not?	There will not be a history.
Will third party billers be granted rights to upload students from more than one district at a time? Who would they contact?	LDOE will not grant rights to any vendors. It is up to the discretion of each local school district's security coordinator to determine who has access.

If you are having difficulties with this process, please reach out to [sbmp@la.gov](mailto:sbmp@la.gov) for assistance.