

FAFSA FREE STUDENT SUPPORT

LELA

The Louisiana Education Loan Authority (Lela)

LELA is Louisiana's nonprofit resource for free FAFSA completion assistance, college access, statewide outreach initiatives and affordable financing, and is a division of the LPFA, a nonprofit public trust established to assist the people of Louisiana. The Lela team assists families remotely with free FAFSA completion assistance through its FAFSA HELPLINE (844-463-2372) and one-on-one remote counseling sessions which can be conveniently scheduled [HERE](#). Lela also offers a [\\$1,000 FAFSA Completion Scholarship](#) and free resources to Louisiana high school counselors, students and families including a FAFSA Completion Guide, Parent's Guide to Planning and Paying for College and a College Planning Checklist at www.lela.org.

- Email LELA at <https://lela.org/contact-us/>
- To speak to a representative, call LELA at 1-844-463-2372 Monday-Thursday 8:30am-5:30pm Friday 8:30am-5:00pm

LDOE

The Louisiana Department of Education

LDE Financial Aid can help students and parents with the FAFSA application process. If you have questions or need assistance contact LDOE:

- Email LDOE at LDEFinancialAid@la.gov
- Access LDOE via web at <https://www.louisianabelieves.com/courses/financialaid>
- To speak to a representative, call LOSFA at 1-877-453-2721

LOSFA

The Louisiana Office of Student Financial Assistance (LOSFA)

LOSFA can help students and parents with the FAFSA application process. If you have questions or need assistance contact LOSFA:

- Email LOSFA at custserv@la.gov
- Access LOSFA via web at www.mylosfa@la.gov
- To speak to a representative, call LOSFA at 1-800-259-5626

Office of Federal Student Aid

Federal Student Aid is responsible for managing the student financial assistance programs authorized under Title IV of the Higher Education Act of 1965. Federal Student Aid ensures students and their families can benefit from these programs by:

- Informing students and families about the availability of the federal student aid programs and the process for applying for and receiving aid from those programs;
- Developing the Free Application for Federal Student Aid (FAFSA®) and processing approximately 22 million FAFSA submissions each year;
- Accurately disbursing, reconciling, and accounting for all federal student aid funds that are delivered to students each year through more than 6,200 colleges and career schools;
- Managing the outstanding federal student loan portfolio and securing repayment from federal student loan borrowers;
- Offering free assistance to students, parents, and borrowers throughout the entire financial aid process;
- Providing oversight and monitoring of all program participants – schools, financial entities, and students – to ensure compliance with the laws, regulations, and policies governing the federal student aid programs.

For more information go to: studentaid.gov.