

Nepri Exercise - Workplace Expert Experiences with Performance Feedback

(Updated: June 16, 2017)

Code	Resource Name
24 Complete the Company Leadership Suite	
24-21	<p><i>Nepri Exercise:</i> Workplace Expert Experiences with Performance Feedback https://nepri.com/video/customer-service-skills-being-good-employee-46664</p> <p>This session offered by AT&T emphasizes the importance of customer service as a means to succeed in any career.</p> <p>Chip Wood walks students through a variety of scenarios they face in every day life, emphasizing communication and conflict resolution.</p> <p>This session focuses on how to address employee performance issues before they lead to a negative performance review.</p>